



Public Radio
Satellite System®

Viewing Files on the SFX 4104 Pro Audio Receiver

This document provides instructions for trouble-shooting file viewing on the IDC SFX 4104 Pro Audio receiver.

IMPORTANT: Microsoft's Internet Explorer browser must be used to view files on the SFX 4104.

There are times when the security settings of your browser interfere with the proper display of some windows. If the SFX 4104 receiver Web GUI or the "Windows File Sharing" link that appears under "XD" in the receiver's GUI do not open properly, try the following:

- On the browser main menu select "Tools," then "Internet Options."
- Next, click on the "Security" tab, and then select "Trusted Sites" in the select-a-zone box.
- Click on the "Sites" button.
- On the "Trusted Sites" window you should see a populated field with the URL of the Windows File Sharing page you are trying to open with an "Add" button to the right. Hit the "Add" button. This should add the URL to the list of trusted Websites.
- Under the Websites box is a check box labeled "Require server verification (https:) for all sites in this zone." Make sure this box is unchecked.

Restart the browser and try to open the Windows File Sharing window again. If you are still having problems contact the NPR Satellite Repair Depot at 202-513-2650.

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